

Program Success Stories: Appropriate Venue

SurgeryPlus COE contracts control for venue placement instead of allowing physician or member preferences to dictate site of care

Member Situation

- Member had been experiencing pain associated with “hammer toe” for a number of months and despite trying a variety of treatment options, the pain would not subside.
- Upon seeing a physician recommended by his PCP, the member scheduled a bunionectomy procedure at the hospital facility where that physician had privileges.

SurgeryPlus™ Solution

- SurgeryPlus™ surgeon reviewed medical case files, evaluated the patient and validated that a bunionectomy was the best course of care for this patient.
- SurgeryPlus™ surgeon scheduled the procedure to occur at an ASC facility to optimize procedure outcome and control for cost.

Financial Impact

\$40K

- Under the SurgeryPlus™ network, the total cost of the procedure was \$9,367.
- Based on observed claims history for a bunionectomy at the hospital where the member was scheduled for care, the cost of the procedure would have been ~\$49,589.